

**Q. How do I access BUA's online student and parent portals?**

A. The family portals are accessible by clicking on the [Parents](#) and [Students](#) links in the top right corner of the [BUA website](#). Instructions for accessing the system will be sent to families before the start of the school year.

**Q. When will the MBTA passes be available for pick up?**

A. Families will be notified by email as soon as passes are available to pick up at the Front Desk.

**Q. I would like to arrange a carpool with families who live near my family. Can BUA help?**

A. If you are interested in carpooling and have not already been connected to families in your area, please reach out to [Margo Cox](#).

**Q. What time does the school day begin and end?**

A. The school day for ninth and tenth graders begins at 8:00 a.m. daily and ends by 3:20 p.m. on Mondays, Wednesdays, and Fridays and by 3:15 p.m. on Tuesdays and Thursdays. However, students are only required to arrive to school before their first class and stay on campus until after their last class of the day, so they may not be on campus the entire school day. *All BUA classes on Wednesdays will be held remotely.* Eleventh and twelfth graders are typically enrolled in classes at BU and BUA, which means students' schedules vary and may end later than the stated BUA school day. BUA building hours are 7:30 a.m. to 4:30 p.m. M, T, Th, and F. The main building is closed Wednesdays. The gym/BUA annex is open to all students Monday-Friday from 7:00 a.m.-6:00 p.m., including Wednesdays.

**Q. What is the parking policy for parents?**

A. Non-essential visitors to BUA – including parents/guardians – will be strictly limited in the 2020-2021 academic year. If you are dropping off or picking up your child, three pick-up and drop-off locations have been identified in order to alleviate congestion at the Upper Bridge Lot: Lower Bridge Lot (accessed from University Road by Storrow Drive); Law School North Entrance (accessed from Bay State Road behind the GSU); Essex Street Garage & Lot (entrance at 148 Essex Street in Brookline). BUA strongly discourages families from using the Upper Bridge Lot for pick up and drop off as a new gate and access system has been installed, which may cause significant back-up and congestion in the driveway to the lot.

**Q. How do I notify BUA if my child will be absent from or tardy to school?**

A. A parent or guardian, not the student, should call the front desk at 617-353-9000 before 8:00 a.m. Planned absences should be submitted to [academy@bu.edu](mailto:academy@bu.edu) for pre-approval. If your child does not pass the daily health attestation, please review the policy under "Screening and Daily Attestation" in the [Reentry Guide](#).

**Q. How does my child obtain a new/replacement Terrier Card?**

A. New students will be issued their Terrier Cards on the first day of school. Returning students should notify the front desk if they need a replacement Terrier Card. The replacement fee is \$40. Terrier Cards are used to access the BUA building, therefore students should report a lost or misplaced card to the front desk immediately in addition to reporting it lost through the Terrier Card Center via [Student Link](#).

**Q. How can I add Convenience Points to my child's Terrier Card?**

A. Families can purchase Convenience Points through their Smart Tuition account by clicking on 'Purchase Optional Items' from the main navigation menu. Please allow 2-3 business days for the funds to be transferred to the student's Terrier Card and available for use. Convenience Points balances are visible through the Terrier Card Center via Student Link; a BU Kerberos account is needed to access the site. Please note that in 2020-2021, ninth and tenth graders are not permitted to purchase lunch from the GSU; eleventh and twelfth graders

will make all on-campus food and beverage purchases via [GrubHub Campus Dining](#). This should be taken into consideration before adding Convenience Points to your child's Terrier Cards.

## Quick-Reference Contact List

Whom should I contact if I need more information?

Annual forms including health records, MBTA passes, Terrier Cards, and Convenience Points	Aiysha Barr	617-353-9000	akbarr@bu.edu
Course Scheduling and Registration	Rosemary White	617-358-3602	rosew@bu.edu
Online portals, Google apps, Blackboard Learn			academy@bu.edu
Advising; Academic Accommodations	Stacey Weiskopf	617-353-6277	ssherpe1@bu.edu
Student Activities and Clubs	Tori Perrone	617-358-0222	perronev@bu.edu
Billing, Payments, and Tuition Insurance	Rita Freda	617-358-2923	rffreda@bu.edu
Financial Aid	Paige Brewster	617-358-3440	brewster@bu.edu
Weekly newsletter, BUA social media, Families Google Group, BUAPN Facebook Group	Elisha Meyer	617-353-4955	emmeyer@bu.edu
BUA Parents Network; volunteer opportunities	Margo Cox	617-358-7135	margocox@bu.edu
Daily Health Attestation	Front Desk	617-353-9000	academy@bu.edu
COVID-19 Protocols	<a href="#">Reentry Guide</a>		academy@bu.edu